COMMITTEE RECOMMENDATION WORKSHEET

I. List the Learning(s) that this recommendation is addressing

- **WRITE THE COMMITTEE RECOMMENDATION** (limit focus to one subject or action item, more than one recommendation may be needed to address a particular learning):

To develop a comprehensive communication strategy among service providers, their clients, and the community through shared information, infrastructure, and other resources.

Initial Priorities being:
- support creation of comprehensive Volunteer Center,
- have a "pink" section in the phone book for service providers divided by service type,
- have a single location for information,
- create a common intake form,
- have an easily searchable database whose site could become a common homepage for local service providers,
- tie this recommendation in with a Community Foundation to ensure broad participation from service providers.

- **Identify any research, or other kinds of information that was used to craft this recommendation.** (add additional sheets as necessary)

- **Identify additional research or information that could help clarify this committee recommendation. List potential sources if possible.**

- **Indicate people or groups that we need to talk to help clarify this committee recommendation. List any recommended locations.**

- **What kind of action or resources would be necessary to implement the recommendation?**

Volunteer Center- Community Connection has begun an application to be the Athens Affiliate of Hands on Georgia and create a staffed Volunteer Center

This Center could do-
- General training around things like confidentiality, being on time
- Coordinate local volunteers, local service groups, visiting groups/companies wanting service projects
- Provide a shared volunteer coordinator for multiple agencies freeing up time and resources for them
- Could it help consolidate background checks and finger printing for agencies that need this?
- Could help with targeted recruiting like retired people or Doctors

- Coordinate for people with limited time- hold database on volunteer opportunities and help break down long term projects into smaller chunks of time while still getting follow through

<u>Need one location</u> for the Volunteer Center/Non-profit Resource Center
- perhaps a place where people could hang out- like a mentor and a mentee having a place to meet
- Like a community center or a Club House
- Place large enough to hold and coordinate joint staff trainings on how to make referrals to other agencies so we know what is out there
- Provide Storage- 1 agency could get large donation of clothes but don't need them all and can't store them
- Community Connection- place for their incubator
- Be careful not to centralize but spread out into community
- What is DOL's new building like?
- Non-profit Chamber of Commerce
- Maybe with a for-profit coffee shop like PLC's where students get experience in running a business and make money, Starfish Café in Savannah- learn soft skills, businesses to attract paying public
- Georgia Center for nonprofits too expensive and far away

<u>Coordinating Communication</u>
- Joint staff trainings
- Comprehensive Community Calendar- 211's?
- Website- Everything is so "by word of mouth", we need to bring it into one place
- Need an easily searchable database- specific to ACC- try 211's, would like to be able to put in multiple words (4 year old, father, jail) and get a list of agencies to talk to
- Unified intake form?- hard b/c specific agencies need different info, but may be a top page that would work for all with basic info
- Do all referral agencies have applications of the others- work on one-stop-shop approach
- Section in phone book divided by topic (children, housing…) so everyone knows where to go

<u>Shared Services</u>
- Shared Tech Support person
- Maybe a shared homepage with news and updates and database?
- Group DSL discount and web host?

Want to expand (bring to scale) existing services- really collaborate, especially on getting money
- **Indicate what forces and influences are likely to occur that will support or oppose implementation.**
  Forces that support (please list):
  Forces that oppose (please list):

**As information is received and/or clarified, these potential recommendations may change or be discarded.